

Communication to Schools/Partner Agencies Sept 2020

Referrals into Healthy Child Programme 0-19 Service



We are sending out this communication to let you know that the Norfolk Healthy Child Programme is “open for business” even if we have had to adapt to some new ways of working.

We are writing to let you know of a change to our referral process. We have decided to make the move to **telephone referrals only**. We have made this decision to enable us to have an informative conversation with you at the point of referral so we can ensure we have all the required information for early triage and assessment of the referral. This will ensure the referral gets managed by the appropriate team in a more timely way or we can signpost you to a more appropriate service.

If you are wanting to make referrals for children or young people then please contact our **Just One Number team** on **0300 300 0123** and you will be transferred to one of our duty clinicians or leave a voice mail and you will receive a call back. Please make sure you have the consent of the parent and/or young person before you make a referral to us.



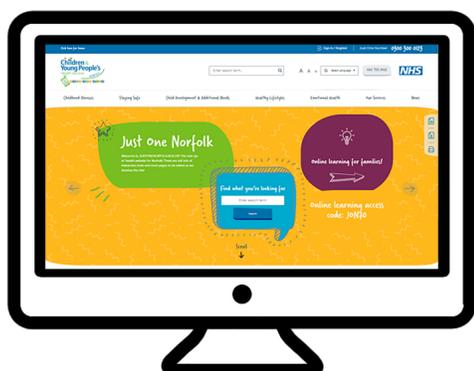
Alternatively you may want to support the family in accessing our service themselves and referring themselves in. They can also do this by calling our Just One Number team and we will have a similar conversation with them.

Chat Health

Young people who want to self refer to our service may prefer to use our **Chat Health text messaging service** on **07480 635060**.



[JustOneNorfolk.nhs.uk](https://www.justonenorfolk.nhs.uk)

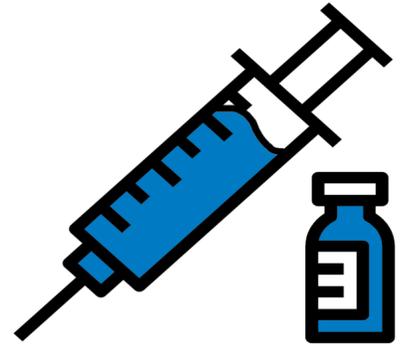


Please do take a look at our website **Just One Norfolk** for lots of useful information and guidance on what services you can access from us. <https://www.justonenorfolk.nhs.uk/>

School Immunisations and Screening

High Schools

We are working hard to ensure that we catch-up the young people (now year 10) who missed their Meningitis vaccinations last year due to the school closures. It is vital that we protect them at the earliest opportunity as Meningitis circulates amongst older teenagers and young adults in the general population.



Thank you also for welcoming us in to immunise the year 7s against flu. This year, more than ever, the flu programme is so important to protect children's and young people's health, as well as the school staff, families and local community.

All Schools

The School Immunisation Team, provided by Cambridgeshire Community Services NHS Trust, are offering the childhood flu vaccinations in all schools from Reception up to and including year 7s. They are contacting all Norfolk schools to agree dates for flu, and for Meningitis in some high schools. As ever, we are very grateful for your continuing support in making these arrangements.

For further information, please contact: ccs.norfolk.immunisationteam@nhs.net or 0300 555 5055.

Screening

The Screening team will be contacting you very soon to arrange plans for providing vision screening to children that were missed at Reception age during the school closures. The team will also be contacting some identified schools to provide NCMP to Year R and Year 6 too.