



**Norfolk** County Council



## Safeguarding children in education



**December 2024**



Welcome to our refreshed Education Safeguarding newsletter which will be sent on a monthly basis.

We will include key information for Norfolk DSLs, training opportunities, updates about Operation Encompass and the Norfolk Safeguarding Children Partnership.

You can access our webpages [here](#) and find our team contact details [here](#).

**At the end of the autumn term 2024, we would like to take this opportunity to thank you for your hard work and dedication to safeguarding children and wish you all a lovely Christmas break. We look forward to working with you again soon in 2025.**

*If you wish to no longer receive this newsletter, please opt out using the unsubscribe link located at the bottom of this newsletter.*

## Operation Encompass

### News and Christmas Delivery

Due to the creation of the new Enhanced Family Help Team, we have identified that some children have not been included in this week's children with social worker and youth justice worker report. We are working to resolve this by next Monday's report.

The last Operation Encompass and Missing from home/care notifications of autumn term will be delivered on **Friday 20th December 2024**. Notifications will resume from **Friday 3rd January 2025**.

**Please check the child's name and date of birth in the title of the notification in your AnyComms alert email prior to downloading the notification.**

Please contact [operationencompass@norfolk.gov.uk](mailto:operationencompass@norfolk.gov.uk) immediately if you are not sure if the child is enrolled with you.

The final autumn term report of children with social workers and youth justice workers will be sent on **Monday 16th December 2024** and will resume on **Monday 13th January 2025**.

If you identify any errors in your report, please contact [operationencompass@norfolk.gov.uk](mailto:operationencompass@norfolk.gov.uk) to resolve the issue. Please be aware that the Operation Encompass scheme is for Reception to Year 13 (under 18) only.

### Changes to Key Adult DSLs

Please inform [operationencompass@norfolk.gov.uk](mailto:operationencompass@norfolk.gov.uk) of any Key Adult DSLs who leave and please ensure that no passwords are shared for existing key adult accounts.

If you wish to register for a Key Adult DSL account, please read the Information Sharing Agreement and Protocol, complete the Key Adult agreement form ensuring it is signed by hand and submit to [operationencompass@norfolk.gov.uk](mailto:operationencompass@norfolk.gov.uk). You can find the documents and forms on our [webpage](#).

Lisa and the Operation Encompass team thank you for your ongoing support to children and their families and wish you a restful break, Merry Christmas and a Happy New Year.

Norfolk Integrated Domestic Abuse Service (NIDAS) and Norfolk and Suffolk Victim Care Christmas opening hours can be viewed on [our news and updates webpage](#).



# Upcoming Webinars

## Prevent Duty

23 January 2025

13:30-15:00

*This 90-minute webinar is for trained DSLs. It does not replace DSL refresher training.*

**This webinar will be delivered by Russell Cole, Norfolk's Preventing Radicalisation Co-ordinator and supported by members of the Education Safeguarding Team. This session is intended for organisations or individuals to update knowledge in line with the Prevent duty and focus on your local needs.**

Focus will be given to the strategic requirements of providers as well as emerging good practices in the operational implementation of the new Prevent Duty, building on material provided by the DfE providing greater local detail.

### **The session will cover the following:**

- Overview of the updated Prevent duty, where we are locally.
- The Contest strategy, how to interpret risks you may encounter and overlay this with knowledge of local trends and issues.
- Focus on online extremist ideology, virtual platforms being the 'New frontier'. What 'Permissive spaces' entail for us in Norfolk.
- Building resilience in education settings, what works and supporting material.
- Case studies and examples of relevant incidents experienced in Norfolk.
- Overview of Notice, Check Share including signs and symptoms that could be evident in your community spaces. Your responsibilities.
- Refresher of the referral process, tools to support your roles.
- Where to go for additional information and other training packages, Ofsted trends around Prevent.
- Opportunity for additional questions.

### **Learning Outcomes**

At the end of this session colleagues will have:

- An improved understanding of the Prevent duty where we are in 2025.
- An improved understanding of how to translate the Prevent duty into local actions, overview of refreshed policy requirements.
- Increased understanding of ideologies of concern, what makes a good Prevent referral, tips to prepare for inspections.
- Help equip staff with a clear understanding of responsibilities linked to changes in Prevent.
- What the relevant international, national and local threats.
- Increased confidence around reporting and where to secure additional support.
- The chance to explore questions about the Prevent Duty or other issues linked to extremism & terrorism in your local settings.

There will be an opportunity to ask questions, alternatively questions that cannot be answered during the 90 minutes will be addressed by e-mail after the event.

The webinar will take place via Microsoft Teams; however, you do not need to have this application on your laptop. If you do not, then the webinar will open in an internet browser.

Date: 23rd January 2025

Time: 1:30pm-3:00pm

Booking is via [S4S](#)

## **Norfolk Graded Care Profile Tool Training (Neglect)**

Many DSLs and pastoral staff undertook Graded Care Profile training last academic year with 219 schools and colleges with trained staff. However, if you have not completed the training and wish to do so, we are now offering spring term dates.

The training is primarily designed for Designated Safeguarding Leads to implement the use of the Graded Care Profile and cascade the information to relevant staff. Those pastoral staff who work directly with families are also welcome to attend the training.

This free half day course will cover what neglect is and how the updated Graded Care Profile tool should be used effectively to measure and target the quality and level of care given to children by their parents or carers.

Outcomes:

- Understand what neglect is and how it is categorised Explain the Norfolk Graded Care Profile and how it can be used to measure and target the quality and level of care given to children by their parents
- Consider how this can be used to effect change in parental behaviours
- Demonstrate a practical application of the tool using a case study
- Confidence in utilising the Norfolk Graded Care Profile tool when working with partners to ensure a multi-agency approach to using the tool with families.

The following dates are available:

Monday 20th January 2025 9am – 12pm via Microsoft teams

Wednesday 26th February 2025 9am – 12pm via Microsoft teams

Friday 14th March 2025 9am – 12pm via Microsoft teams

The courses are available to book via [S4S](#) Norfolk.





# Appropriate Language: Child Exploitation

The Children's Society updated the 'Appropriate Language' guidance in November 2024 to support all professionals in their practice to eradicate victim blaming language and ensure a safeguarding first response to children who are at risk of exploitation.

The guide helps practitioners to understand the impact of inappropriate language, contains an inappropriate terms index with suggested alternatives.

You can access information about the guide [here](#) and download the PDF guide [here](#).



## Adultification Training

Norfolk Safeguarding Children Partnership Adultification Training - Spring 2025. This workshop is aimed at practitioners from across the multi-agency safeguarding network who are working in safeguarding children in Norfolk.

This workshop explores the concept of 'adultification' from both a research and practice perspective. This session uses case studies, small group discussions and serious case review findings to explore how adultification manifests in practice and its potentially life-long impact. Details on how to apply are on the attached flyer.

NB this is the same course as March 2024 so if delegates attended that then they do not need to re-book.

Please see [our news and updates webpage](#) for the flyer.

## Child and Adolescent to Parent Violence and Abuse (CAPVA) - Recognise and Respond

90 minutes - Delivered via Microsoft Teams

This course is aimed at multi- agency practitioners across the Norfolk area and will be delivered as briefings or in a webinar. The sessions provide an overview of Child and Adolescent to Parent Violence and Abuse, supporting participants to begin to understand the complexities of CAPVA, who it affects and why this may be happening in some of the families that practitioners are involved with.

For dates, times and to book, please see [our news and updates webpage](#) for the flyer.

## NSCP Safeguarding Children Training Best Practice Event - CHANGE OF DATE

**NEW DATE: 6th February 2025 - 9.30am - 1pm**

Venue: The Nest, Holt Road, Horsford, Norwich

Everyone who had booked to attend has been contacted separately regarding this change; however, it maybe that some who were not able to attend in December are able to attend in February.

For further information, including how to book, please see [our news and updates webpage](#) for the flyer.



## Neglect Champions Newsletter



Please see [our news and updates webpage](#) for the latest edition of the Neglect Champions Newsletter which contains a wealth of information including the Enhanced Family Help Team, Adolescent Graded Care Profile and Harmful Sexual Behaviour and Neglect.

## **Gangs, County Lines and Serious Youth Violence- Awareness and Preventative - St Giles SOS+**

2 hours - Delivered via Microsoft Teams

St Giles SOS+ Service has been commissioned to deliver a virtual session for professionals on gang and youth violence including females in gangs. This session is 2 hours long and consists of speakers utilising their lived experience within the criminal justice system to unpack and explore the realities and consequences of county lines drug smuggling, gang involvement, criminal exploitation, and serious youth violence. It looks at Child Criminal Exploitation, with a focus on county lines. Including an individual's testimony, as well as definitions, signs & indicators, realities, and ways to support, this session is suitable for anyone working with, or supporting young people

By attending the session, participants will:

- have an improved understanding of gang involvement, exploitation, violence and keeping safe online.
- have an understanding of the risk factors facing young people.
- improved understanding to support informed and relevant conversations with young people about making positive choices.

Dates and times of training:

Tuesday 28th January 2025 – 5pm to 7pm

Tuesday 4th March 2025 – 10am to 12 noon

This is a free event but places are limited so to ensure your place please book asap.

**To book your place, visit the [NSCP website training page](#).**

For further information please see [our news and updates webpage](#) for their flyer.

## **Understanding gangs and county lines for parents and carers**

Please find attached information regarding an Understanding Gangs and County Lines session being run for parents and carers. This is bookable directly through St Giles. This virtual session is taking place on Thursday 30 January 2025 from 5-6.30pm.

For further information please see [our news and updates webpage](#) for their flyer.

# **Working with Children, Young People and Families at risk of Serious Youth Violence Conference**

**Thursday 6th March 2025 – 9.30am to 5pm at Wensum Valley Hotel, Norwich, NR8 6HP**

Aim: To support the workforce to develop their thinking and practice when dealing with serious youth violence. We will be hearing from local and national presenters.

Themes covered at the event will include:

- Trauma informed leadership
- The adolescent brain: identity, belonging and drivers behind
- behaviours
- Understanding Gang Culture
- Transitions and compassionate endings
- Working with parents, carers and families to protect young people
- Local responses and good practice

This is a free event but places are limited so to ensure your place please book asap.

**To book your place, visit the [NSCP website training page](#).**

For further information please see [our news and updates webpage](#) for their flyer.

# **Child sexual abuse in the family environment: New review from the Child Safeguarding Practice Review Panel**

In November 2024, the Child Safeguarding Practice Review Panel published the results of their national review into child sexual abuse within the family environment.

The national review analysed 136 serious child safeguarding incidents, and 41 related serious case reviews (SCRs) and local child safeguarding practice reviews (LCSPRs).

It explores the specific challenges which feature in the identification, assessment, and response to child sexual abuse within the family environment.

It sets out 10 recommendations and findings for national government and local safeguarding partners to protect children at risk.

You can access the report [here](#) and you can sign up to the Centre of expertise on child sexual abuse newsletter [here](#). The November newsletter has a focus on the National Panel's report.



Norfolk Safeguarding  
Children Partnership

## **Norfolk's Local Plan For Multi-Agency Safeguarding Arrangements (MASA) 2024**

Dear Partners,

Today, 25th November 2024, we published Norfolk's MASA which sets out how the statutory partners work together to keep children safe from harm. This iteration of the plan is fully compliant with Working Together 2023 and includes details of our Lead and Delegated Statutory partners as well as more information on how education supports the arrangements as well as the crucial role that data and intelligence plays in our safeguarding work.

Read the updated version on our website here - [Multi-Agency Safeguarding Arrangements \(MASA\) 2024](#).

Kind Regards,  
Norfolk Safeguarding Children Partnership

## **Norfolk's Joint Agency Group Supervision: QA and Monitoring System (Norfolk Safeguarding Children Partnership)**

Dear Wider Partners,

We are pleased to announce the launch of the revised model of Joint Agency Group Supervision (JAGS).

The Norfolk Safeguarding Children Partnership has recently undertaken some work to scrutinise how JAGS were operating and found that in practice many JAGS had strayed from the fidelity of the model becoming more like a professional meeting with a focus on case management (sometimes called a Team Around the Child Supervision or TACS) - the core purpose of a JAGS had been lost.

As a reminder, the purpose of a JAGS is to provide a reflective safe space for multi-agency practitioners where the very challenging work of safeguarding children, and the emotional impact of this work, is understood, contained and held. It is well documented in research and Child Safeguarding Practice Reviews, that if we are to collectively safeguard children we must support our most precious resource – you – by providing a safe space to pause and reflect together.

Much work has now been completed to return JAGS to the fidelity of the model.

There is a revised procedure, practice guidance and a pool of multi-agency practitioners trained to be independent JAGS facilitators and provide a consistent experience for participants.

The process of requesting a JAGS has been centralised through the NSCP who will manage the process of requesting a JAGS and appointing an independent JAGS facilitator – only those who have been trained will be appointed to facilitate a JAGS.

Anyone in the Norfolk Children's workforce can request a JAGS. Please take a minute to read the revised guidance and use this [MS Form](#) if you would like to request a JAGS.

Thank you for all the work you do to safeguard children,  
Norfolk Safeguarding Children Partnership



If you need any assistance or have any queries, please do not hesitate to get in touch with us.

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